



N-O-T-I-C-E

TO: All Insurance Companies, Agencies and Producers Writing Business in Nebraska

FROM: Bruce R. Ramge, CPCU, CIE
Director of Insurance

DATE: March 15, 2019

SUBJECT: **Request for Leniency Following Recent Flooding and Winter Storms**

The devastating flooding and concurrent winter storm this month has severely affected many parts of Nebraska, resulting in evacuations, loss or damage to property, and closure of roads.

The Nebraska Department of Insurance urges all insurers, insurance agencies and producers to consider ways to assist their impacted policyholders. Leniency with due dates, assisting with coverage questions, working through health network matters and pharmacy requirements are all considerations that might help policyholders cope with the recent severe flooding and blizzard.

The Department of Insurance Consumer Affairs Division staff also stands ready to offer advice to individuals who have questions or need assistance with insurance matters. The division can be reached locally at 402-471-2201 or on its toll-free consumer hotline at 1-877-564-7323. Additional information and a chat line are also available on the Department's website at doi.nebraska.gov.